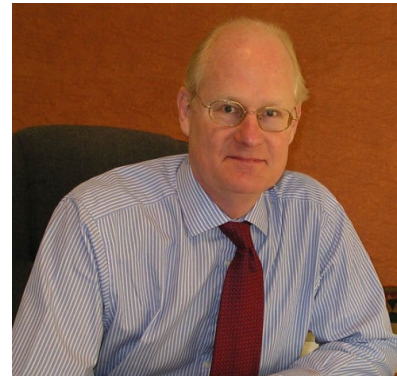


Summary Profile

- Accredited Mediator
- Accredited Business & Executive Coach
- Top Level Trainer
- MD of Immediation Ltd
- MD of Newton Bagshawe Associates



Expertise

- Trainer and Lecturer in Mediation Skills and Conflict Resolution for major organisations and private businesses.
- Trainer in 'Dealing with Conflict and Difficult People in the Workplace'
- Problem Solving and Decision Making
- Change Management / Working with 'difficult' people

As a mediator with an MA in Psychology and a background in business, I have over the years developed a distinctive approach that is particularly successful in resolving conflicts, dealing with the underlying causes to reach resolution in most cases. I am also a Business Coach and work with Managing Directors, CEOs and Business Owners in a wide range of industries. From this background I specialise in mediating disputes in a variety of areas in Business, Commerce and Partnerships.

Professional Qualifications

- Accredited Mediator (SPC, London)
- Certificate in Stress Management (CSM)
- Advanced Leadership Coaching
- Corporate Coach
- Accredited Coach (Coaching Academy - Distinction)
- Diploma in Systems Analysis and Business Management (CIL Ltd.)
- PGCE (University of Sussex)
- MA Psychology (Regent's College, London)
- B.Sc. Hons (Wye College, London)
- Member of Association of Northern Mediators
- Member of Association of Business Psychologists,
- Member of Association for Coaching

Mediation Experience

- Business to Business
- Breaches of Contract
- Partnership Agreement disputes
- Intellectual Property disputes
- Public Sector disputes
- Workplace and Employment disputes