

**PHILLIPPA ROSS & CO.**  
**Reinsurance Consultancy and Reviews**

**Phillippa Rowe**

**Mediation CV**

*Being the Best*

Professional help when you need it

## CURRICULUM VITAE

### Mrs Phillippa Carne Rowe MA FCII FAE QDR Chartered Insurance Practitioner

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**Mobile:** +44(0)7710 250973

**Date of Birth:**

21st March 1952

**Family:**

Married (nee King)  
One child, two adult  
stepchildren

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**Qualifications:**

1971-4	New Hall, Cambridge: BA in Economics
1977	MA (Cantab)
1978	Associate of the Chartered Insurance Institute
1981	Fellow of the Chartered Insurance Institute (FCII)
1989	Chartered Insurance Practitioner
1992	Associate of the Academy of Experts
1993	Member of the Academy of Experts
1995	Accredited Mediator and Qualified Dispute Resolver on the Academy of Experts Register (QDR)
1996	Member of BILA (British Insurance Law Association)
1998	Panel member of ARIAS (UK)
2004	ARIAS (UK) Certified Panel Mediator Fellow of The Academy of Experts (FAE)

**Career History:**

1998-02	Director, Contract Clauses Agency Limited
1991-date	Senior Partner, Phillippa Ross & Co, Reinsurance Consultancy & Reviews, a firm providing professional services to

the non-marine insurance and reinsurance market.  
1989-91 Sole practitioner, Phillippa Ross & Co  
1974-89 R J Kiln & Others, Lloyd's, a leading non-marine syndicate in the Lloyd's market, working primarily in the fields of claims management, RITC estimation, wordings and treaty accounting.

### **Mediation experience**

Mrs Rowe is an experienced and successful commercial mediator. She has conducted numerous mediations - in the London County Court, under the National Mediation Helpline, and privately arranged between members of the national insurance market. Almost all of Mrs Rowe's mediations have resulted in a successful settlement.

Mrs Rowe was trained and accredited as a Mediator by The Academy of Experts in 1995 and is listed on The Academy's Register of Qualified Dispute Resolvers (QDR No. 47). Mrs Rowe is also trained and accredited as a mediator by the Nottingham Law School's Faculty of Dispute Resolution.

Mrs Rowe is lead assessor of candidate mediators on The Academy of Experts' commercial mediation training courses, and an assistant tutor on the Nottingham Law School mediation course for panel mediators of the AIDA International Insurance and Reinsurance Arbitration Association, ARIAS(UK). She is author of two important books on Mediation and ADR, and lectures and writes widely on the subject.

### **Background**

Mrs Rowe has extensive experience of Lloyd's, London market and world-wide insurance and reinsurance principles and practice, gathered over fourteen years as a leading market participant in the role of Claims Manager for the Kiln syndicate at Lloyd's, and over seventeen as an independent reinsurance consultant. At Lloyd's she was responsible for negotiation and settlement of major international insurance and reinsurance claims and disputes, and for negotiating and agreeing reinsurance contract wordings.

Her current professional activities include provision of arbitration, mediation and expert witness services and expert opinions, technical consultancy, audit and inspection services on reinsurance, binding authority and insurance matters to members of the Lloyd's and London insurance and reinsurance market.

Mrs Rowe acts as mediator, arbitrator and expert witness in insurance related and other commercial disputes.

### **Professional associations**

Mrs Rowe is Immediate Past Chairman of The Academy of Experts, and was Chairman from 2003 to 2004.

She is a member of the British Insurance Law Association (BILA) and of ARIAS(UK), and was a member of the former Society of Fellows of

the Chartered Insurance Institute, and former Secretary (1991-1993) of its London and Overseas Region.

From 1998 to 1999 she was a Vice-Chairman of the Academy of Experts and the first Dean of its Faculty of Mediation and ADR.

She is a member of the Association of Northern Mediators and of the Civil Mediation Council, an arbitrator and mediator panel member of ARIAS (UK), and a Freeman of the Worshipful Company of Arbitrators.

#### **Publications:**

##### **Books**

*Alternative Dispute Resolution: Atkins Court Forms Title 6(2)*,  
Butterworths (1998 and second edition 2003.)

*Resolving your Disputes by Mediation*  
The Academy of Experts, second edition, 2004

##### **Chapters**

*Expert Evidence in Insurance & Reinsurance Cases* Chapter 7 in  
*The Expert in Litigation and Arbitration*, ed Mark Cato,  
LLP Limited (1999)

*Resolution of Disputes - Personal Lines - and Alternative Dispute  
Resolution*, Chapter 4, Part 1 "General Principles and Market", in  
*Kluwer's Handbook of Insurance* (last updated 2005)

##### **Articles**

*Alternative Dispute Resolution as a New Tool for Risk Managers:*  
*Foresight*, Journal of the Institute of Risk Management, Nov 1994  
*ADR and Reinsurance Disputes: The Expert*, Journal of the Academy of  
Experts, Spring 1995

*An Expert Assessment: Reinsurance*, March 1995

*When Will ADR Really Take Off?: Global Reinsurance*, March 1995

*How far has Woolf furthered the ADR cause?: The Expert*, June 1997

*New Civil Procedure Rules on Experts: Kluwer Insurance & Reinsurance  
Law Briefing*, Issue no 33, July 1999

*Expert Evidence in the Commercial Court: Kluwer Insurance &  
Reinsurance Law Briefing*, Issue No 34, August 1999

*Handling "customer complaints" - who rules?: Kluwer Insurance &  
Reinsurance Law Briefing*, Issue No. 105, 25 February 2002

*A Developing Legal Framework For ADR: Kluwer Insurance & Reinsurance Law  
Briefing*, April 2004

(A full cv for Mrs Rowe, including all other professional activities, lectures and publications is available at [www.reinsurance.me.uk](http://www.reinsurance.me.uk).)

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